

# FIELD SUPPLY MAINTENANCE ANALYSIS OFFICE (FSMAO)

## **Way Ahead**

Rich Stauffer Log Policy and Capabilities Branch

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## INTENT



- With GCSS-MC TFI complete, FSMAO will transition to traditional analysis, compliance, and assistance role.
- FSMAO will enhance unit readiness and operational availability of equipment, and assist in continuous improvement of GCSS-MC enabled equipment accountability, readiness reporting, and maintenance management practices for commanders and the chain of command.



## FSMAO LOOS

- Analysis/Compliance
  - Scheduled; alignment with order, directives, procedural guidance
  - FSMAO-WP will continue with formal analysis
  - FSMAO-E/W will conduct assistance/informal analysis through
     FY-14
- Assist Visits
  - As requested; available to augment command capabilities
- Auditability
  - Existence & Completeness/Internal Controls assessment IAW
     Financial Improvement and Audit Readiness (FIAR) guidelines
- MOS and Logistics Process & Systems Training
  - Over-the-shoulder training and assistance
  - Includes GCSS-MC



## FSMAO Will...

- Assist in the interpretation of USMC policies and directives.
- Identifying causative factors that contribute to procedural problems.
- Assist/recommend corrective actions or improvements.
- Identify trends from analyses and assist visits.
- Instruct/assist personnel in procedural techniques and log systems.
- Inform the chain of command regarding significant discrepancies, trends, and related causes.
- Provide tailored feedback to drive improved GCSS-MC sustainment training as well as identify and socialize GCSS-MC best practices.
- Upon request and when supportable, provide tailored assistance visits for supply, maintenance, and log systems process and procedures.

Conduct GCSS-MC assist visits to the extent feasible



## **Analysis Trends**

#### **General Observations/Trends**

- Discrepancies were due to the lack of basic Supply, Maintenance Management, and Maintenance MOS knowledge, processes, and procedures
  - GCSS-MC will not correct a lack of basic skills, but amplifies them
- Officer and Staff NCO involvement is critical to success and is reflected in the analysis results
- GCSS-MC Procedural Notices (GPN) are not being effectively distributed, explained and trained

#### Supply

- Average of 3 X findings per analysis
- No Supply commodity has received a compliant score
- Loss of property control (67%) Adjustments to record without proper approval
  - Not maintaining documentation for audit trails
  - Discrepancies not investigated, researched, or corrected
  - Mismanagement of the Installed Base creates a loss of accountability
- Lack of requisition management (50%)



## Analysis Trends (contd)

#### **Maintenance Management**

- Average of 4 X findings per analysis
- Readiness reporting of MRR assets on the Equipment Status Report (ESR) is inaccurate
  - Inaccurate reporting of allowances and on hand quantities (67%)
  - Inaccurate reporting of equipment readiness status (69%)
- MMO's not conducting validations to identify requisitioning delays
   (41%)

#### **Maintenance**

- Average of 13 X findings per analysis
- Improper management of PMCS scheduling, conduct and documentation (66%)
- Improper maintenance work flow within GCSS-MC
  - Service Requests (SR) are not being "Accepted" in GCSS-MC (Date Received In Shop (DRIS) counters not initiated)
- Lack of inventory control in GCSS-MC (63%)
  - Open purchase SL-3 Tools are repair parts are not being tracked properly
  - Management of sub-inventories (parts debriefs and inventory adjustments)
- **6 AA&E** Daily Sight Counts showed discrepancies without



## QUESTIONS ?